



Service you can trust.™



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COVID - 19

April 1, 2020

We have been closely monitoring the Covid-19 virus and would like to ensure you that we are taking all necessary precautions to protect both you, our valued customers, and our staff.

We have fully educated our staff on the symptoms and associated risks surrounding this virus

- We have questioned and confirmed that each of our staff members have not travelled or been in contact with anyone who has travelled out of the country in the last 14 days.
- We have ensured that each of our staff members has not been in contact with anyone diagnosed with the Covid-19 virus and have instructed them to stay home immediately and self-isolate in the event that they have.
- Our staff will continue washing their hands frequently for 20 seconds with warm water and soap whenever possible.
- We have supplied our staff with 70% alcohol hand sanitizer which will be used prior to entering each residence or business and immediately upon leaving each residence or business. Technicians are also equipped with gloves and masks to be used as necessary.
- Our staff will exercise zero physical contact, instead of a handshake please accept a warm smile. We will also exercise social distancing and do our very best to keep at least 2-meters separation from one another at all times.
- If a cough or sneeze is required, our staff has been instructed to sneeze into their arm/sleeve and immediately sanitize hands
- Our technicians know the symptoms and if any staff member exhibits any signs or symptoms, they have been instructed to stay home.

We also ask our clients to follow the same guidelines for protection of our staff. Please practice social distancing by keeping a minimum of 2-meters separation as well.

Please refrain from using our service if you feel you may have any of the following symptoms:

Symptoms

- Fever
- Cough
- Difficulty Breathing

Thank you for your valued business. We will all work together to get through this difficult time. Stay Healthy,

Steve Desjardins
Manager of Operations